

PETSUPER Smart Pet Dryer Box

User Guide



Read This User Guide Carefully Before Using The Product And Keep The User Guide Properly.

Contents

Notes & Instructions

Statement	Page 1
Safety Instructions	Page 1
Notes	Page 2
Included Components	Page 3

Navigation

Components & Display	Page 4-5
Settings	Page 6-10
App Guide	Page 11

Use & Maintenance

Side Windows	Page 12-13
Petting Window	Page 13-14
Universal Wheels	Page 14
Cleaning & Maintenance	Page 15-16
Troubleshooting Form	Page 17

Product Specifications

Environmental Hazard Checklist	Page 18-19
Product Specifications	Page 19

Statement

- Thank you for selecting PETSUPER Smart Pet Dryer Box. PETSUPER changes pet keeping styles with technology, and makes pet keeping more relaxing and interesting.
- The power adapter of the product MUST be connected to a well-earthed socket that is compliant to the corresponding national standard, and MUST NOTE be dissected or dissembled under any circumstance.
- Read this User Guide carefully before using the product. Your practice of product installation or use of the product means that you've carefully read this User Guide and accepted the following safety instructions.
- We assume neither responsibilities nor liabilities for any accident or loss caused by users' improper use of the product.
- We own the right to interpret and modify this statement.

Safety Instructions

Important!

* Failure to comply with ANY clause below may make the product unable to work properly or cause other accidents or losses.

- Please install and use the product in strict accordance with this User Guide.
- It is advised that the product shall NOT be used for any pet aged three months or under.
- Make sure that children use the product under the instruction of adults.
- The product shall ONLY be used indoors. Do NOT use the product directly in the sun, otherwise its normal functions may be affected. Keep the product AWAY from fire.
- To prevent accidental injuries, ONLY servicing professionals are allowed to service or repair the product.
- The product shall ONLY be used in dry environments. Do NOT place the product outdoors or on wet grounds. Keep it AWAY from water.
- Do NOT install, charge or use the product outdoors, in a bathroom, or within three meters of a pool. Do NOT use the product on wet grounds. Keep it AWAY from water (including rain and snow).
- To prevent electric shocks, do NOT touch the plug or switch of the product with wet hands.
- The product MUST NOT be used with the existence of ANY flammable or combustible.
- Do NOT use the sterilization and odor removal feature without supervision, otherwise your pet may enter the product by mistake.
- NO items shall be placed atop the product. Keep the product clean and dry both exteriorly and interiorly.

Page 1

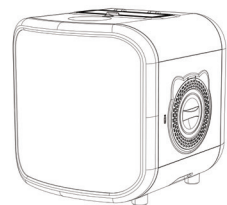
Notes

- The drying function can ONLY be used for a pet with the pet owner's presence.
- If your pet feels uncomfortable when the drying function is used, you can pet it through the Petting Window, or adjust the temperature or airflow; if the discomfort continues, please stop using the function IMMEDIATELY.
- If the product will be used as a pet house for a long time, make sure that the Side Windows be removed to enable the free entry and exit of your pet, as well as to prevent it from being trapped inside for a long time and experiencing dangers that could harm its life, such as dehydration, hunger, and difficulties in breathing.
- If your pet is aged, physically-inconvenienced, physically-ill, mentally-ill, or experiencing any other special circumstance caused by its own reasons, please consult professional veterinarians and follow their instructions BEFORE using the product.
- When your pet is inside the product, to prevent your pet from falling outside, do NOT move the product.
- To prevent vent hole blockage and subsequent temperature or airflow anomalies, do NOT put any item (such as cushions, pillows and towels) inside the product in use.
- To prevent the product from toppling in use, please place the product on a hard, even, and level surface and do NOT place it on any tilted or soft object.
- Contact the manufacturer IMMEDIATELY when an abnormal high temperature or internal noise is noticed.
- Turn off the power and unplug the product before you go outside or when the product will not be used for a long time.

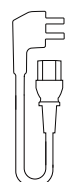
Page 2

Included Components

* After you unwrap the package, please check if the product is intact and all components contained in the package are the same as shown below.



Dryer box × 1



Power cord × 1



Side Window × 2 (installed)



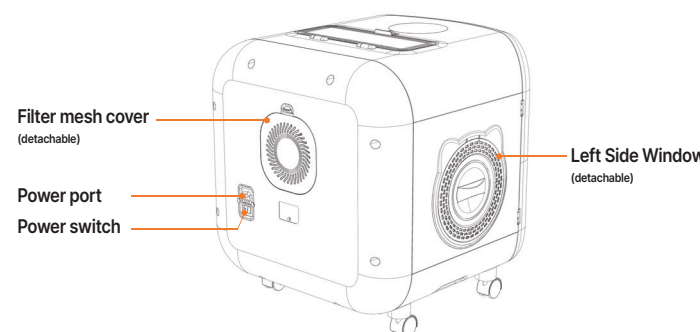
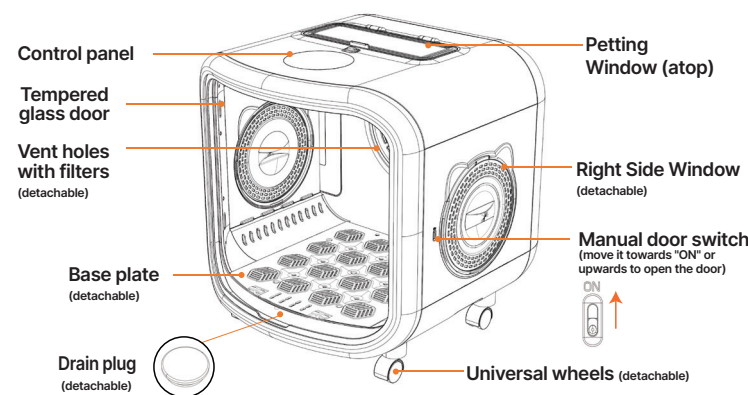
Universal wheel 2 (with a brake) + 2



User Guide × 1 (including the warranty card and the certificate of conformity)

Page 3

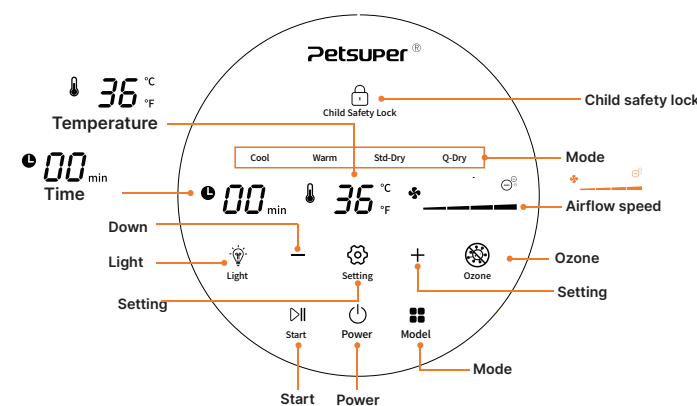
Navigation Components



* There may be slight differences between the product you receive and its pictures presented here because we are continuously upgrading and optimizing our products. The product you receive is subject to change.

Page 4

Navigation Display



Button legend	Function description	Range of setting
	Unlock/lock for child safety	Hold to unlock
	Turn the light on/off	Press to turn the light on/off
	Set up the temperature, time or airflow.	The temperature, time or airflow can be set up when the product is stopped or paused.
	Disinfect and sterilize the product (lasting for five minutes)	Hold to activate the function when the product is stopped or paused.
	Start/pause	Press to start or pause the product.
	Power on/off	Press to turn the power on after the device is connected to power, and hold to turn off the display.
	Switch the mode	Five modes can be selected, namely Customized, Cool, Warm, Standard Dry (Std-Dry) and Quick Dry (Q-Dry) in sequence. When the Customized mode is selected, all back indicators in the corresponding display area are on and flashing; when any other mode is selected, the corresponding indicator is on.

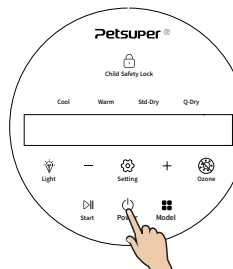
Page 5

Settings

Power on/power off

Power on: Press the Power button to turn the power on after the device is connected to power.

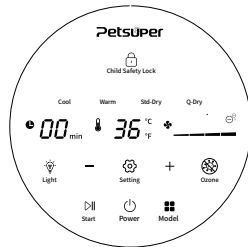
Power off: Hold the Power button to turn the power off after the display is unlocked.



Unlock/lock

Unlock: Hold the Child Safety Lock button until all back indicators are on.

Lock: Hold the Child Safety Lock button until only the indicators for the Child Safety Lock button and the Power button are on.

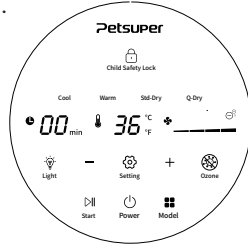


Statuses of the back indicator for the Power button

Yellow (fast flashing): Network to be connected or anomaly in network connection.

Green (constantly on): Network connected.

Green (slow flashing): Connecting to the network or offline.

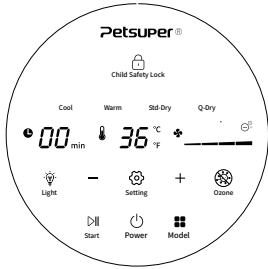


Page 6

Settings

Unit switching: °C/°F

Simultaneously press the **Mode** button and the **Setting** button



Other functions

•Memory function

1. The product has the function to memorize last parameter setting, and use the setting by default when the power is turned on. Auto locking
2. When a mode is selected, the product will be automatically locked if it has not been operated for 30 seconds, and unlocking is required for changing settings.

•Factory settings restoration

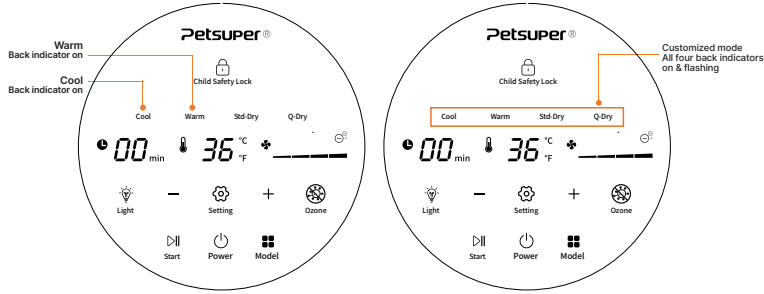
1. Press the Setting button and the Child Safety Lock button simultaneously to restore the factory settings.

⚠ For this model of dryer boxes, the time and the temperature can't be adjusted continuously, and their decreases/in Down/Up buttons. The temperature setting in different modes differs according to the real-time interior temperature, that is, the interior temperature of the dryer box after being used for a while will differ from the set temperature, the former of which will be displayed due to the existence of the temperature sensor.

Page 7

Settings

Drying modes



1. Press the Mode button to switch to the Customized/Std-Dry/Q-Dry mode (when the Customized mode is selected, all back indicators in the corresponding display area are on and flashing).
 2. Press the Setting button to set up the time: When the 00 pattern is flashing, you can increase/decrease the operating time by pressing the Up/Down buttons.
 3. Press the Setting button again to set up the temperature: When the 36 pattern is flashing, you can increase/decrease the temperature by pressing the Up/Down buttons.
 4. Press the Setting button again to set up the airflow speed: When the pattern is flashing, you can increase/decrease the airflow speed by pressing the Up/Down buttons.
 5. After the settings are completed, press the Start/Pause button to initiate the operation.
- * In the drying process, if the airflow speed needs to be adjusted, hold the Child Safety Lock button to unlock before pressing the Start/Pause button and then the Setting button.
- After the adjustment is made, press the Start/Pause button to restart the operation.

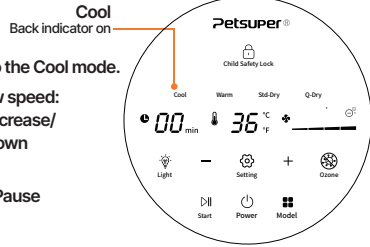
⚠ When the product is used for the first time, it is advised that an airflow speed at a low level (Level I or II) be used at the start, and the airflow speed can be increased after your pet gets used to it to accelerate drying. The Standard Dry (Std-Dry) mode has a smaller rate of changes in the airflow speed and produces lower noises than the Quick Dry (Q-Dry) mode. If you want to switch from this mode to another mode, hold the Child Safety Lock button to unlock before pressing the Start/Pause button and then the Mode button.

Page 8

Settings (Cool/Warm)

Cool mode

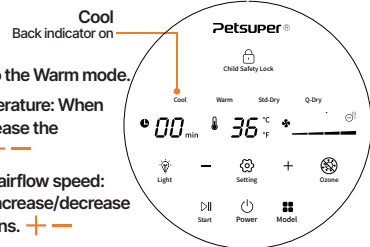
1. Press the Mode button to switch the mode to the Cool mode.
2. Press the Setting button to set up the airflow speed: When the pattern is flashing, you can increase/decrease the airflow speed by pressing the Up/Down buttons.
3. After the setting is completed, press the Start/Pause button to initiate the operation.



⚠ * Detach the Side Windows before using this mode: Rotate in the direction of the arrow from inside the product to detach the Side Windows. If you want to switch from this mode to another mode, hold the Child Safety Lock button to unlock before pressing the Start/Pause button and then the Mode button.

Warm mode

1. Press the Mode button to switch the mode to the Warm mode.
2. Press the Setting button to set up the temperature: When the 36 pattern is flashing, you can increase/decrease the temperature by pressing the Up/Down buttons.
3. Press the Setting button again to set up the airflow speed: When the pattern is flashing, you can increase/decrease the airflow speed by pressing the Up/Down buttons.
4. After the settings are completed, press the Start/Pause button to initiate the operation.



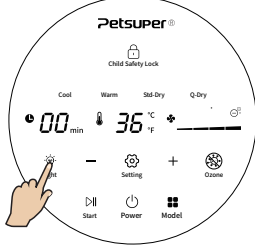
⚠ * Detach the Side Windows before using this mode: Rotate in the direction of the arrow from inside the product to detach the Side Windows. If you want to switch from this mode to another mode, hold the Child Safety Lock button to unlock before pressing the Start/Pause button and then the Mode button.

Page 9

Settings

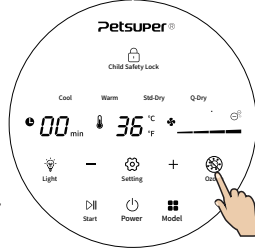
Light

1. Press the Light button. When the back indicator for the Light button is on, the light is on.
2. Press the Light button again. When the back indicator is off, the light is off. If the display is locked, you need to hold the Child Safety Lock button to unlock the display before pressing the Light button.



Sterilization

1. Hold the Sterilization button until the corresponding back indicator is on.
2. After the sterilization starts, a countdown of five minutes will be displayed.
3. If you need to end the process in advance, hold the Sterilization button until the corresponding back indicator is off.
4. The interval between two sterilization processes needs to be larger than three minutes.



* Side Windows need to be installed before initiating the process of sterilization and odor removal. Keep your pet AWAY from the dryer box until 15 minutes after the process ends (when the ozone is gone). If you want to switch from this mode to another mode, hold the Child Safety Lock button to unlock before holding the Sterilization button.

Page 10

App Guide

1 App Connection

Download the PETSUPER App from App Store or Google Play; launch the App and tap "+" at the homepage to add the device. Complete the binding procedure for the device according to the prompts.

Yellow (fast flashing):	Network to be connected or anomaly in network connection		
Green (slow flashing):	Connecting to the network or offline	Green (constantly on):	Network connected

* Hold the Start/Pause button to reconnect to the network.



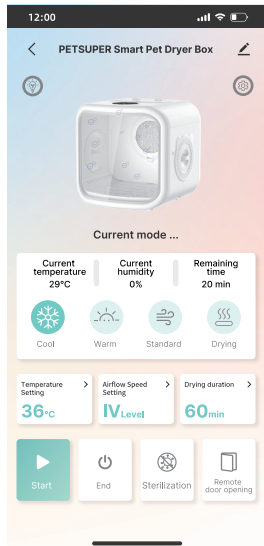
Scan to download the PETSUPER App

2 Remote control via the App

The PETSUPER App allows remote parameter setting for drying.



Scan to Watch the Installation Video



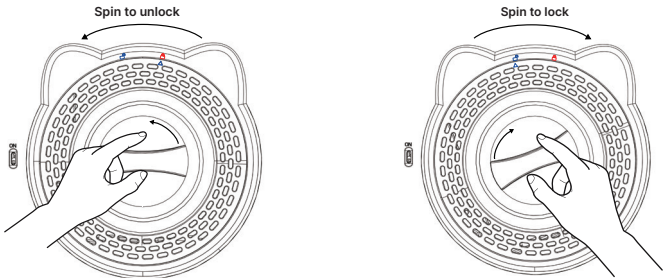
Page 11

Side Windows

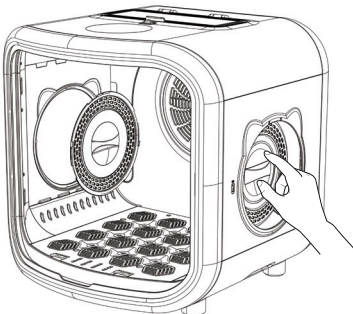
Detachment & installation

Detachment: Unlock a Side Window by rotating it (from inside the dryer box) until the triangular mark points to the "unlock" mark, and detach it.

Installation: Put on a Side Window (from inside the dryer box), let the triangular mark point to the "unlock" mark, and lock the Side Window by rotating it until the triangular mark points to the "lock" mark.

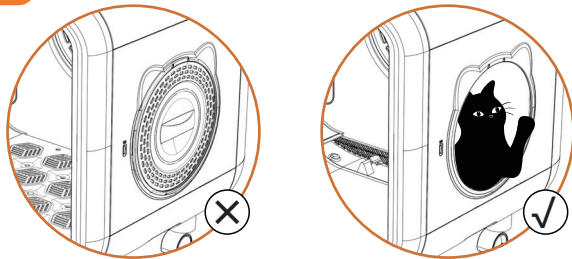


Direction: The Side Windows can only be detached or installed from inside the dryer box.



Page 12

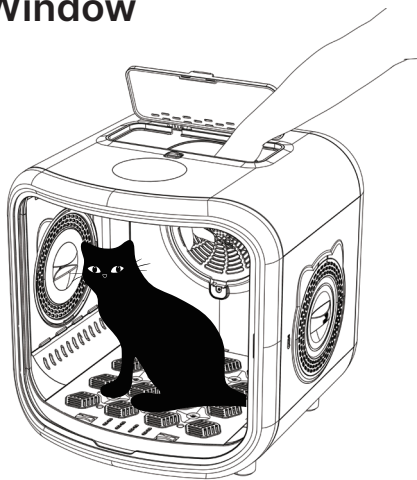
Cautions



⚠ Detach the Side Windows before using the Cool or Warm mode.

Petting Window

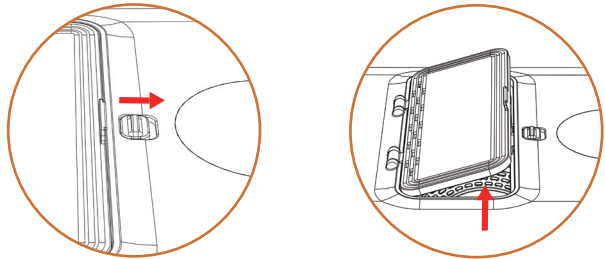
Cautions



⚠ When the device is used as a dryer box, and the Std-Dry or Q-Dry mode is selected, you can unlock the Petting Window, and pet your cat through the Petting Window.

Page 13

How to lock/unlock it

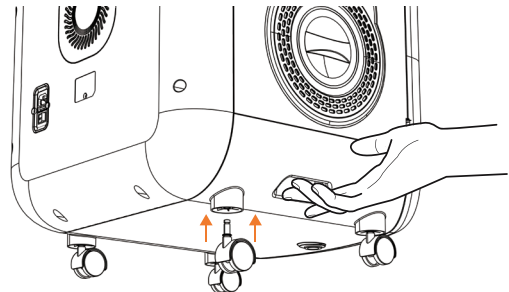


1. Push the button in the direction of the arrow

2. Pull up the Petting Window

How to install a universal wheel

Align a universal wheel with a hole, insert the wheel, and then make it securely fastened

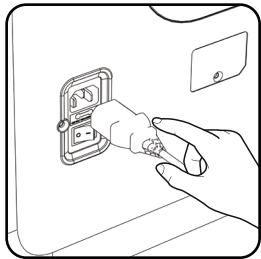


(Slightly raise a corner to install a wheel)

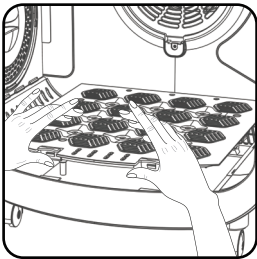
Page 14

Cleaning & maintenance

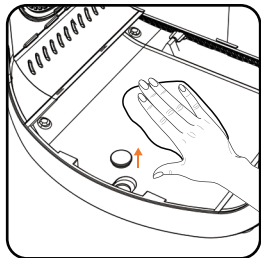
Surface cleaning



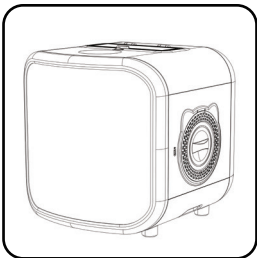
① Turn the power off and unplug the power cord.



② Push forward the elastic buckles at the two sides of the Base Plate simultaneously to detach the Base Plate.



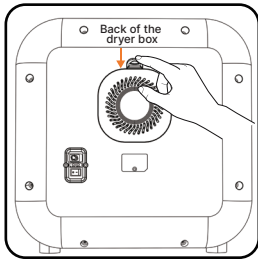
③ Detach the Drain Plug at the bottom, discharge all water at the bottom, and then wipe up the interior of the dryer box with a wet cleaning cloth.



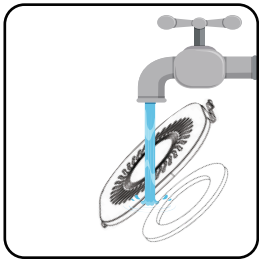
④ Wipe dry the Drain Plug, the Base Plate and the interior of the dryer box, and then reinstall the Drain Plug and the Base Plate.

Cleaning & maintenance

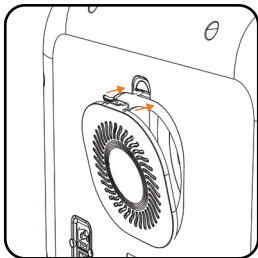
Filter mesh cleaning



① Pull down the elastic buckle above the filter mesh at the back of the dryer box to remove the filter mesh cover.



② Detach the filter pulp and the filter mesh, wash them with water, and then completely dry them in the air or the sun.



③ Align the bottom of the filter mesh cover with the groove, and then install the cover.

Troubleshooting Form

Problem	Solution
Failure to turn the power on	1. Check if the power cord is connected and whether the power switch is turned on. 2. Press the Power button on the display to turn the power on. 3. Contact the customer service if all measures above don't work.
The interior temperature won't go up	1. Check if the surrounding temperature is too low (recommended room temperature: 16-30°C). 2. Turn the power off, and then turn the power on after 10 seconds. 3. Contact the customer service if all measures above don't work.
The interior temperature continues to go up after reaching the preset temperature	1. Check if the surrounding temperature is too high (recommended room temperature: 16-30°C). 2. Turn the power off, and then turn the power on after 10 seconds. 3. Contact the customer service if all measures above don't work.
The drying function is ineffective	1. Check if the airflow speed or the preset temperature is too low. 2. Check if the surrounding humidity is too high. 3. Contact the customer service if all measures above don't work.
Error 1 (E1): Anomaly in the heater	1. Turn the power off, and then turn the power on after 10 seconds. 2. Contact the customer service if the measure above doesn't work.
Error 2 (E2): Anomaly in fan rotation	1. Turn the power off, and then turn the power on after 10 seconds. 2. Contact the customer service if the measure above doesn't work.
Error 3 (E3): Sensor anomaly (wrong NTC); anomaly in the temperature/humidity sensor	1. Turn the power off, and then turn the power on after 10 seconds. 2. Contact the customer service if the measure above doesn't work.

Environmental Hazard Checklist

Hazardous substances in the product and their content

Component	Harmful substances					
	Lead (pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr(VI))	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ether (PBDE)
Glass panel	○	○	○	○	○	○
Plastic shell	○	○	○	○	○	○
Labels	○	○	○	○	○	○
Power switch assembly	○	○	○	○	○	○
PCBA	○	○	○	○	○	○
Hardware	○	○	○	○	○	○
Relay assembly	○	○	○	○	○	○
Fan	○	○	○	○	○	○
Thermostat	○	○	○	○	○	○
Internal circuit	○	○	○	○	○	○
PTC heater assembly	○	○	○	○	○	○

Component	Harmful substances					
	Lead (pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr(VI))	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ether (PBDE)
Accessories	○	○	○	○	○	○
Power cord assembly	○	○	○	○	○	○
<p>This table is prepared in accordance with the provisions of SJ/T 11364.</p> <p>○ :indicates that said hazardous substance contained in all the homogeneous materials used for this component is below the limit requirement of GB/T 26572.</p> <p>× :indicates that said hazardous substance contained in at least one of the homogeneous materials used for this component is above the limit requirement of GB/T 26572.</p> <p>Notes: 1. The number in the mark indicates the environmentally-safe period of use in compliance with the requirements of this User Guide for the product. 2. Pb, Hg, Cd, and Cr(VI) represent corresponding metals and compounds.</p>						

Product Specifications

Product name	PETSUPER Smart Pet Dryer Box	Noise (as a dryer box)	60dB(A)
Product model	PD01	Noise (as a pet house)	40dB(A)
Dimensions	524*517*511.5mm	Airflow/airflow speed	4Level
Net weight	12kg	Working environment	5°C-35°C
Gross weight	15kg	Rated voltage/frequency	220v/50Hz
Material	ABS	Max. power	900w
Color	White	Rated input power	350W
Applicable standards	GB4706.1-2005;GB4706.15-2008		



Petsuper®

PETSUPER Smart Pet Dryer Box